

Hospice Regulatory Boot Camp

TIME		DAY 1 AGENDA • Monday, June 19, 2017 8:30 AM – 4:15 PM Optional Session 4:15 – 5:00 PM	OVERVIEW OF COURSE CONTENT
8:30-8:45		Welcome to the Hospice Regulatory Boot Camp	Introductions and announcements
8:45-9:45 (50 min PPT) (10 Q&A)	1.	The Regulatory Landscape	An overview of regulatory considerations and nuances related to the Medicare Hospice Benefit, and important distinctions between surveys and audits/investigations
9:45-10:00		BREAK	
10:00-11:15 (60 min PPT) (15 Q&A)	2.	Technical Deficiencies That Impact Payment	A discussion billing-related requirements governing the Notice of Election, certification/recertification, physician narrative, face-to-face encounter, and Plan of Care
11:15-12:00 (45 min PPT) (NO Q&A)	3.	Assessing the Patient: Compliance Requirements	An exploration of regulations governing the initial & comprehensive assessment of the patient, and how to ascertain and document patient eligibility throughout the course of care
12:00-1:00		LUNCH – TOPIC TABLES	
1:00-1:30 (15 min PPT) (15 Q&A)	3.	Assessing the Patient: Compliance Requirements, cont'd	Continuing the assessment of the patient discussion
1:30-2:45 (60 min PPT) (15 Q&A)	4.	Concepts for Meaningful and Compliant Care Planning and IDG Meetings	Important regulatory and other information pertaining to care planning and coordination, including the top 10 survey deficiencies
2:45-3:00		BREAK	
3:00-4:15 (60 min PPT) (15 Q&A)	5.	Complying with Hospice Drug Management Regulations	How to comply with regulations related to the drug profile, including: necessary elements, relatedness and Part D, and drug profile review
4:15-5:00 (45 min)		OPTIONAL SESSION: State-specific Issues – State Association Partner (tentative)	Join your state association representative to talk about issues affecting your state

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TIME		DAY 2 AGENDA • Tuesday, June 20, 2017 8:00 AM – 4:00 PM	OVERVIEW OF COURSE CONTENT
8:00-9:15 (60 min PPT) (15 Q&A)	6.	<i>Fraud and Abuse in Hospice: Under the Microscope</i>	Everything you need to know about governmental scrutiny
9:15-10:30 (60 min PPT) (15 Q&A)	7.	<i>Getting the Physician Off the Bench and Into the Game</i>	The physician's role and responsibilities (e.g., selecting the principal hospice diagnosis; understanding the impact of secondary and comorbid conditions on prognosis; determining relatedness; and physician-related CoP requirements)
10:30-10:45		BREAK	
10:45-12:00 (60 min PPT) (15 Q&A)	8.	<i>When Your Patient is in Crisis</i>	Required elements to support the billing/payment for the general inpatient (GIP) and continuous home care (CHC) levels of care
12:00-1:00		LUNCH – TOPIC TABLES	
1:00-2:15 (60 min PPT) (15 Q&A)	9.	<i>When Your Patient's "Home" is a Facility</i>	A discussion about regulations and compliance challenges associated with providing hospice care in nursing, assisted living, and other facilities
2:15-2:30		BREAK	
2:30-3:45 (60 min PPT) (15 Q&A)	10.	<i>Ending Hospice Care: Discharge, Revocation & Transfer</i>	The nuances and complexities associated with ending hospice care
3:45-4:00 (15 min PPT)	11.	<i>The Playbook: Taking Boot Camp Home</i>	Strategies for prioritizing and implementing a post-Boot Camp Action Plan including highlighted tips to focus on for survey readiness

Optional 3rd Day: *Specialty Topics for Hospice Professionals*



TIME		DAY 3 AGENDA • Wednesday, June 21, 2017 8:00 AM – 4:00 PM	OVERVIEW OF COURSE CONTENT
8:00-8:15 (15 min PPT) (NO Q&A)		Welcome to Specialty Topics for Hospice Professionals	Introductions and announcements
8:15-9:15 (50 min PPT) (10 Q&A)	12.	Discerning and Documenting Eligibility Using LCDs and Other Tools	How to use Local Coverage Determination (LCD) guidelines and common hospice assessment tools to evaluate and document hospice eligibility at admission and throughout the course of care
9:15-10:15 (50 min PPT) (10 Q&A)	13.	The Harsh Reality: ADRs, Denials, and Audits	An overview of MAC-generated probe reviews, calculation of the charge denial rate (CDR), the targeted medical review process, and the timeframe for appealing denied claims
10:15-10:30		BREAK	
10:30-12:00 (Three 25-min PPT sessions with 5 min Q&A per session)	14.	Putting Your Best Foot Forward When Responding to ADRs and Other Clinical Record Requests	How to appeal denied claims, prepare clinical records for external review, and track your hospice's progress throughout the appeal cycle
		14A) 10:30-11:00 React, Collect & Copy	
		14B) 11:00-11:30 Audit	
		14C) 11:30-12:00 Summarize, Submit & Track	
12:00-1:00		LUNCH	
1:00-2:00 (50 min PPT) (10 Q&A)	15.	Industry Hot Topics	A discussion of the latest topics facing the hospice industry
2:00-2:15		BREAK	
2:15-3:15 (50 min PPT) (10 Q&A)	16.	QAPI and HQRP: How Data Impacts Your Hospice	How data from operations, clinical records, QAPI program, HIS, CAHP, and other sources can improve your hospice's performance as well as its outcomes
3:15-4:15 (50 min PPT) (10 Q&A)	17.	PEPPER: Demystifying Data to Mitigate Risk	How to access and interpret PEPPER data, and reduce risks associated with aberrant findings