

# Hospice Regulatory Boot Camp



TIME		Day 1 Agenda-NV • Monday, December 11, 2017 8:30 AM – 4:15 PM	OVERVIEW OF COURSE CONTENT
8:30-8:45		<b>Welcome to the Hospice Regulatory Boot Camp</b>	Introductions and announcements
8:45-9:45 (50 min PPT) (10 Q&A)	1.	<b>The Hospice Regulatory Landscape</b>	An overview of regulatory considerations and nuances related to the Medicare Hospice Benefit, and important distinctions between surveys and audits/investigations
<b>9:45-10:00</b>	<b>BREAK</b>		
10:00-11:15 (60 min PPT) (15 Q&A)	2.	<b>Eligibility, Part I: Technical / Administrative Requirements for Payment</b>	A discussion billing-related requirements governing the Notice of Election, certification/recertification, physician narrative, face-to-face encounter, and Plan of Care
11:15-12:00 (45 min PPT) (NO Q&A)	3.	<b>Eligibility, Part II: The Initial and Comprehensive Assessment of the Patient</b>	An exploration of regulations governing the initial & comprehensive assessment of the patient, and how to ascertain and document patient eligibility throughout the course of care
<b>12:00-1:00</b>	<b>LUNCH – TOPIC TABLES</b>		
1:00-1:30 (15 min PPT) (15 Q&A)	3.	<b>Eligibility, Part II: The Initial and Comprehensive Assessment of the Patient, cont'd</b>	Continuing the discussion about the initial & comprehensive assessment
1:30-2:45 (60 min PPT) (15 Q&A)	4.	<b>Concepts for Meaningful and Compliant Care Planning and IDG Meetings</b>	Important regulatory and other information pertaining to care planning and coordination, including the top 10 survey deficiencies
<b>2:45-3:00</b>	<b>BREAK</b>		
3:00-4:15 (60 min PPT) (15 Q&A)	5.	<b>When Your Patient's "Home" is a Facility</b>	A discussion about regulations and compliance challenges associated with providing hospice care in nursing, assisted living, and other facilities

# Hospice Regulatory Boot Camp



TIME		Day 2 Agenda-NV • Tuesday, December 12, 2017 8:00 AM – 4:15 PM	OVERVIEW OF COURSE CONTENT
8:00-9:15 (60 min PPT) (15 Q&A)	6.	<b><i>Fraud and Abuse in Hospice: Under the Microscope</i></b>	Everything you need to know about governmental scrutiny
9:15-10:30 (60 min PPT) (15 Q&A)	7.	<b><i>Eligibility, Part III: The Physician's Role</i></b>	The physician's responsibility regarding hospice eligibility (e.g., selecting the principal hospice diagnosis; understanding the impact of secondary and comorbid conditions on prognosis; determining relatedness; etc.)
<b>10:30-10:45</b>	<b>BREAK</b>		
10:45-12:00 (60 min PPT) (15 Q&A)	8.	<b><i>Eligibility, Part IV: Higher Levels of Care</i></b>	Required elements to support the billing/ payment for the general inpatient (GIP) and continuous home care (CHC) levels of care
<b>12:00-1:00</b>	<b>LUNCH – TOPIC TABLES</b>		
1:00-2:15 (60 min PPT) (15 Q&A)	9.	<b><i>Ending Hospice Care: Discharge, Revocation &amp; Transfer</i></b>	The nuances and complexities associated with ending hospice care
<b>2:15-2:30</b>	<b>BREAK</b>		
2:30-3:45 (60 min PPT) (15 Q&A)	10.	<b><i>Industry Hot Topics</i></b>	An open discussion of the latest topics facing the hospice industry
3:45-4:15 (30 min PPT) (NO Q&A)	11.	<b><i>The Playbook: Taking Boot Camp Home</i></b>	Strategies for prioritizing and implementing a post-Boot Camp Action Plan including highlighted tips to focus on for survey readiness

# Optional 3<sup>rd</sup> Day: *Specialty Topics for Hospice Professionals*



TIME	Day 3 Agenda-NV • Wednesday, December 13, 2017 8:00 AM – 3:45 PM		OVERVIEW OF COURSE CONTENT
8:00-8:15 (15 min PPT) (NO Q&A)		<b>Welcome to Specialty Topics for Hospice Professionals</b>	Introductions and announcements
8:15-9:15 (50 min PPT) (10 Q&A)	12.	<b>Discerning and Documenting Eligibility Using LCDs and Other Tools</b>	How to use Local Coverage Determination (LCD) guidelines and common hospice assessment tools to evaluate and document hospice eligibility at admission and throughout the course of care
9:15-10:15 (50 min PPT) (10 Q&A)	13.	<b>The Harsh Reality: ADRs, Denials, and Audits</b>	An overview of MAC-generated probe reviews, calculation of the charge denial rate (CDR), the targeted medical review process, and the timeframe for appealing denied claims
<b>10:15-10:30</b>	<b>BREAK</b>		
10:30-12:00 (Three 25-min PPT sessions with one 15 min Q&A)	14.	<b>Putting Your Best Foot Forward When Responding to ADRs and Other Clinical Record Requests</b>	How to appeal denied claims, prepare clinical records for external review, and track your hospice's progress throughout the appeal cycle
		14A) 10:30-10:55 <b>React, Collect &amp; Copy</b>	
		14B) 10:55-11:25 <b>Audit</b>	
		14C) 11:25-11:45 <b>Summarize, Submit &amp; Track</b>	
		14D) 11:45-12:00 <b>Q&amp;A</b>	
<b>12:00-1:00</b>	<b>LUNCH</b>		
1:00-2:15 (60 min PPT) (15 Q&A)	15.	<b>QAPI and HQRP: How Data Impacts Your Hospice</b>	How data from operations, clinical records, QAPI program, HIS, CAHP, and other sources can improve your hospice's performance as well as its outcomes
<b>2:15-2:30</b>	<b>BREAK</b>		
2:30-3:45 (60 min PPT) (15 Q&A)	16.	<b>PEPPER: Demystifying Data to Mitigate Risk</b>	How to interpret PEPPER data and reduce risks associated with aberrant findings