

Hospice Regulatory Boot Camp



TIME		Day 1 Agenda-NV • Monday, December 11, 2017 8:30 AM – 4:15 PM	OVERVIEW OF COURSE CONTENT
8:30-8:45		Welcome to the Hospice Regulatory Boot Camp	Introductions and announcements
8:45-9:45 (50 min PPT) (10 Q&A)	1.	The Hospice Regulatory Landscape <u>Presenter:</u> Joy Barry, RN, M.Ed., LNC	An overview of regulatory considerations and nuances related to the Medicare Hospice Benefit, and important distinctions between surveys and audits/investigations
9:45-10:00	BREAK		
10:00-11:15 (60 min PPT) (15 Q&A)	2.	Eligibility, Part I: Technical / Administrative Requirements for Payment <u>Presenter:</u> Carrie Cooley, RN, MSN	A discussion billing-related requirements governing the Notice of Election, certification/recertification, physician narrative, face-to-face encounter, and Plan of Care
11:15-12:00 (45 min PPT) (NO Q&A)	3.	Eligibility, Part II: The Initial and Comprehensive Assessment of the Patient <u>Presenter:</u> Colleen O’Keefe, RN, BS, CHPN	An exploration of regulations governing the initial & comprehensive assessment of the patient, and how to ascertain and document patient eligibility throughout the course of care
12:00-1:00	LUNCH – TOPIC TABLES		
1:00-1:30 (15 min PPT) (15 Q&A)	3.	Eligibility, Part II: The Initial and Comprehensive Assessment of the Patient, cont’d <u>Presenter:</u> Colleen O’Keefe, RN, BS, CHPN	Continuing the discussion about the initial & comprehensive assessment
1:30-2:45 (60 min PPT) (15 Q&A)	4.	Eligibility, Part III: The Physician’s Role <u>Presenter:</u> Keith Lagnese, MD, FACP, HMDC	The physician’s responsibility regarding hospice eligibility (e.g., selecting the principal hospice diagnosis; understanding the impact of secondary and comorbid conditions on prognosis; determining relatedness; etc.)
2:45-3:00	BREAK		
3:00-4:15 (60 min PPT) (15 Q&A)	5.	Fraud and Abuse in Hospice: Under the Microscope <u>Presenter:</u> Jake Harper, Associate, Morgan Lewis	Everything you need to know about governmental scrutiny

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TIME		Day 2 Agenda-NV • Tuesday, December 12, 2017 8:00 AM – 4:15 PM	OVERVIEW OF COURSE CONTENT
8:00-9:15 (60 min PPT) (15 Q&A)	6.	<i>When Your Patient's "Home" is a Facility</i> <u>Presenter:</u> Carrie Cooley, RN, MSN	A discussion about regulations and compliance challenges associated with providing hospice care in nursing, assisted living, and other facilities
9:15-10:30 (60 min PPT) (15 Q&A)	7.	<i>Concepts for Meaningful and Compliant Care Planning and IDG Meetings</i> <u>Presenter:</u> Lynn Stange, RN, BSN, MA, CHC	Important regulatory and other information pertaining to care planning and coordination, including the top 10 survey deficiencies
10:30-10:45	BREAK		
10:45-12:00 (60 min PPT) (15 Q&A)	8.	<i>Eligibility, Part IV: Higher Levels of Care</i> <u>Presenter:</u> Carrie Cooley, RN, MSN	Required elements to support the billing/ payment for the general inpatient (GIP) and continuous home care (CHC) levels of care
12:00-1:00	LUNCH – TOPIC TABLES		
1:00-2:15 (60 min PPT) (15 Q&A)	9.	<i>Ending Hospice Care: Discharge, Revocation & Transfer</i> <u>Presenter:</u> Colleen O'Keefe, RN, BS, CHPN	The nuances and complexities associated with ending hospice care
2:15-2:30	BREAK		
2:30-3:45 (60 min PPT) (15 Q&A)	10.	<i>QAPI and HQRP: How Data Impacts Your Hospice</i> <u>Presenter:</u> Lynn Stange, RN, BSN, MA, CHC	How data from operations, clinical records, QAPI program, HIS, CAHP, and other sources can improve your hospice's performance as well as its outcomes
3:45-4:15 (30 min PPT) (NO Q&A)	11.	<i>The Playbook: Taking Boot Camp Home</i> <u>Presenter:</u> Joy Barry, RN, M.Ed., LNC	Strategies for prioritizing and implementing a post-Boot Camp Action Plan including highlighted tips to focus on for survey readiness

Optional 3rd Day: *Specialty Topics for Hospice Professionals*



TIME		Day 3 Agenda-NV • Wednesday, December 13, 2017 8:00 AM – 3:45 PM	OVERVIEW OF COURSE CONTENT
8:00-8:15 (15 min PPT) (NO Q&A)		Welcome to Specialty Topics for Hospice Professionals	Introductions and announcements
8:15-9:15 (50 min PPT) (10 Q&A)	12.	Discerning and Documenting Eligibility Using LCDs and Other Tools <u>Presenter:</u> Colleen O’Keefe, RN, BS, CHPN	How to use Local Coverage Determination (LCD) guidelines and common hospice assessment tools to evaluate and document hospice eligibility at admission and throughout the course of care
9:15-10:15 (50 min PPT) (10 Q&A)	13.	The Harsh Reality: ADRs, Denials, and Audits <u>Presenter:</u> Carrie Cooley, RN, MSN	An overview of MAC-generated probe reviews, calculation of the charge denial rate (CDR), the targeted medical review process, and the timeframe for appealing denied claims
10:15-10:30	BREAK		
10:30-12:00 (Three 25-min PPT sessions with one 15 min Q&A)	14.	Putting Your Best Foot Forward When Responding to ADRs and Other Clinical Record Requests <u>Presenters:</u> Carrie Cooley, RN, MSN; Lynn Stange, RN, BSN, MA, CHC; and Colleen O’Keefe, RN, BS, CHPN	How to appeal denied claims, prepare clinical records for external review, and track your hospice’s progress throughout the appeal cycle
		14A) 10:30-10:55 React, Collect & Copy	
		14B) 10:55-11:25 Audit	
		14C) 11:25-11:45 Summarize, Submit & Track	
		14D) 11:45-12:00 Q&A	
12:00-1:00	LUNCH		
1:00-2:15 (60 min PPT) (15 Q&A)	15.	PEPPER: Demystifying Data to Mitigate Risk <u>Presenters:</u> Carrie Cooley, RN, MSN	How to interpret PEPPER data and reduce risks associated with aberrant findings
2:15-2:30	BREAK		
2:30-3:45 (60 min PPT) (15 Q&A)	16.	Industry Hot Topics <u>Panel:</u> Carrie Cooley, RN, MSN; Lynn Stange, RN, BSN, MA, CHC; and Colleen O’Keefe, RN, BS, CHPN	An open discussion of the latest topics facing the hospice industry