



Listening to Your Interdisciplinary Group Meeting with “Fresh Ears”

Attend interdisciplinary team meetings, focusing on what your team members say, how each discipline reports, and how they speak about the patients and families under their care.

Write examples specific to each of the following questions as you observe your IDG meeting:

Is the care that’s being offered and delivered truly interdisciplinary?	
Are all core members present and accounted for, and participating in a meaningful way?	
Are plans of care appropriate, and are they reviewed and updated at least every 15 days (or more frequently if the patient’s condition warrants)?	
Are visit frequencies appropriate and honored and based on patient need as opposed to staff convenience?	
Who’s leading the team, and is it the person who’s responsible to do so (versus a self-appointed and perhaps inadequately trained team member)?	
Are relatedness determinations, payment-related obligations, and other decisions appropriate, justifiable, and supported by clinical record documentation?	
Would you be proud to invite patients/families (or surveyors) to your IDG meetings?	
Would you be willing to refer one of your loved ones to your hospice?	
Would a surveyor praise you for having a meaningful IDG meeting, good patient/family outcomes, and excellent quality of care; or, would your hospice be in immediate jeopardy for negative outcomes that resulted in (or could have resulted in) harm to one or more patients?	